

Results for Classified Senate Survey Fall 2011

Purpose

The purpose of the survey was to identify what classified staff wanted from their Senate. Findings from the survey will be used to help plan communication strategies with a goal to increase participation by classified staff in the Senate.









Key Survey Findings









- 43% of respondents felt clearer job descriptions and time commitments would help get more staff involved in the Senate. Up 4% over last year.
- 67% of respondents wanted the Senate to provide training opportunities for career advancement for classified staff. 18% more than in 2010.
- To get more staff involved, 44% of respondents wanted the Senate to provide more communication on opportunities available to staff.
- 5% of respondents were not interested in getting involved with the Senate. That is down from 10% last year.
- Email was the preferred method of communication (74%) respondents would like the Senate to use to communicate with them.

Sample

- A request was sent via email to 131 classified staff for the online Classified Senate Fall 2011 survey.
- There were 38 respondents, for a 29% response rate. Down 13% from last year.
- The responses were anonymous and administered through SurveyMonkey, an online survey tool.
- The survey consisted of 4 multiple-choice and 1 essay question.






Results

1. To get more staff involved in the Senate, it should:			 Create Chart	 Download
		Response Percent	Response Count	
Provide clear job descriptions and time commitments for staff.		43.2%	16	
Run shorter, more concise meetings.		32.4%	12	
Provide more communication on opportunities available to staff.		43.2%	16	
Nothing, it is doing a great job.		16.2%	6	
Nothing, I'm not interested in getting involved.		5.4%	2	
Other (please specify) Show Responses		21.6%	8	
			answered question	37
			skipped question	1

2. I would like the Senate to:			 Create Chart	 Download
		Response Percent	Response Count	
Improve the visibility on campus for the Classified Senate and staff.		44.4%	16	
Provide training opportunities for career advancement for classified staff.		66.7%	24	
Improve communication between the Senate and its constituents.		25.0%	9	
Provide clear instruction on how I play a role in the Senate.		19.4%	7	
Provide more team building activities for all classified staff.		22.2%	8	
Other (please specify) Show Responses		8.3%	3	
			answered question	36
			skipped question	2





3. Senate meetings should:

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		Response Percent	Response Count
Be shorter.		8.1%	3
Be held once a month.		21.6%	8
Follow the agenda and stay on task.		18.9%	7
Follow the agenda and allow for some flexibility in discussion.		35.1%	13
Nothing, they're great.		18.9%	7
Nothing, I'm not interested in going.		8.1%	3
Other (please specify) Show Responses		18.9%	7
		answered question	37
		skipped question	1

4. To communicate with me, I would like the Senate to:

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		Response Percent	Response Count
Email me.		73.7%	28
Put it on the website and I'll look it up.		18.4%	7
Post it in the mail room.		2.6%	1
All of the above.		26.3%	10
Nothing, I'm not interested in hearing from the Senate.		0.0%	0
		answered question	38
		skipped question	0

Q5. If there are any other expectations you have of your Senate, please list them here.		
1	none	Sep 22, 2011 3:22 PM
2	Nothing for now, the budget shortfalls have everyone stressed out.	Sep 21, 2011 9:58 PM
3	Provide detailed Senate budget information to the constituency	Sep 21, 2011 10:47 AM
4	I think it's great that the Senate has an opportunity to meet with all Classified staff on opening day. Keep up the good work.	Sep 21, 2011 10:22 AM
5	Please do not divorce the senate from the reality we face on workload and layoffs.	Sep 19, 2011 3:35 PM
6	Our council members are invisible except to the committees they frequent. Visit staff in their workplaces. BE SEEN, so we, the CS, are not invisible. Introduce yourselves to our managers.	Sep 19, 2011 1:50 PM
7	Just keep up the great work you guys do!	Sep 19, 2011 1:31 PM
8	Does the senate do invitations to its meetings on MeetingMaker?	Sep 19, 2011 12:38 PM

Open-Ended Comments

1. To get more staff involved, the Senate should?

Q1. To get more staff involved in the Senate, it should:		
1	along with providing more communication on opportunities provide more information on why it is important to participate	Sep 21, 2011 10:47 AM
2	Nothing, it is my own fault that I don't really know much about the classified Senate and it's purpose. I should become more involved.	Sep 21, 2011 10:38 AM
3	Request that Judy Miner make a public announcement either in person on opening day or by email campuswide expressing her support and encouragement of classified staff being involved in the Senate, as well as the importance of it.	Sep 21, 2011 10:22 AM
4	Clarify how participation is valuable to staff positions...how does senate really help classified employees...	Sep 19, 2011 3:35 PM
5	Can you do anything to encourage managers to let us out of the office?	Sep 19, 2011 1:50 PM
6	Persuade managers to release their staff to participate in senate activities through one-to-one meetings with them.	Sep 19, 2011 12:38 PM
7	Have senior administration direct supervisors to encourage participation. In my office there is a tacit understanding that we should not take time away from our job to participate in extra-curricular activities.	Sep 19, 2011 12:16 PM
8	Senate is doing a great job.	Sep 19, 2011 12:04 PM

2. I would like the Senate to?

Q2. I would like the Senate to:		
1	The training would be the type on the staff development website calendar	Sep 21, 2011 10:06 AM
2	When we get training on how to advance, will there be opportunities for advancement? I've heard from several people they took add'l classes etc, and then never got to use the skills because the "opportunities" were "earmarked" for a specific person and the interviews were fluff. Management needs to know how frustrating it is.	Sep 19, 2011 1:50 PM
3	Continue to demonstrate that the senate and the unions are on the same team and exist to serve the classified staff.	Sep 19, 2011 12:38 PM

3. Senate meetings should be?

Q3. Senate meetings should:		
1	I like the email updates on meeting content.	Sep 21, 2011 3:30 PM
2	prioritize the function of the senate - providing opportunities for input of staff into the governance structure. The time it takes to do that will follow naturally.	Sep 21, 2011 10:47 AM
3	Nothing, It is my own fault that I don't really know much about the classified Senate and it's purpose. I should become more involved.	Sep 21, 2011 10:38 AM
4	I like the email communication prior to the meeting.	Sep 21, 2011 10:22 AM
5	I can't say. I haven't been to a meeting in a while.	Sep 19, 2011 1:50 PM
6	Haven't been in awhile. The last one I went to got off track and was a whining session.	Sep 19, 2011 1:26 PM
7	Senate meetings are a time for people to share what they've heard in meetings in the areas they represent. I believe keeping it short (and cutting meeting times to once a month) are death blows to a Senate who's venue for the most part is participation in these meetings	Sep 19, 2011 12:56 PM